Is your organisation overwhelmed with retrospective claims for NHS CHC?

Could you benefit from a half day of focused training on what you need to do to discharge your legal duties in an efficient and legally robust way?

Retrospective claims for NHS Continuing Healthcare can result in a huge financial liability. In order to help minimise financial liabilities and to guide you through this legal process, we are offering a workshop for just £2,000 (+VAT, disbursements and expenses).

We are offering 3 hours of training covering:

**Introduction**
What is NHS CHC? What are the legal duties and responsibilities? Why does the process matter? What risks does your organisation run if it fails to adequately address these claims?

**Process**
What basic issues do you need to cover before processing any claim? How do you deal with previous assessments? What are your duties in respect of individuals who have been previously assessed for the same time-period now claimed?

**Evidence gathering**
Which records do you require? What do you do if you cannot obtain certain records? How long do you have to wait before closing a file? What authority is needed to access records? What about confidentiality issues?

**Process (cont)**
How do you synthesise the information gathered? Are screening tools appropriate? How to complete a “needs portrayal”? Duties regarding consulting with applicants. Which eligibility criteria to apply? Completion of the DST. Do you need an MDT?

**Redress**
What are your duties in relation to redress? Which rate of interest to apply and how to deal with benefits. What heads of loss should be covered? Solicitors’ fees? Who can you refund? Documentation required.

Please contact Kizzy Clarke on 01223 222426 or kizzy.clarke@mills-reeve.com to express your interest/arrange a booking.
Jill Mason  
Partner  
I lead our healthcare and mental health law teams here at Mills & Reeve. We have over 20 lawyers to provide support, proactive advice, risk management lessons, advocacy, training and media input, as well as the usual legal skills! These are applied to a very wide range of patient related issues, including NHS CHC. The world of continuing care presents lots of challenges – a real highlight for me was the work I did for South Western Staffordshire Primary Care Trust around user independent trusts. The Gunter case is referred to in *Personal Health Budgets: First Steps*. We regularly provide training on the National Framework, checklist, DST and the related Regulations.

Katrina McCrory  
Associate  
I am a solicitor who is lucky enough to specialise in the fascinating and ever changing area of healthcare law. This involves representing health clients at inquests and advising on emerging healthcare issues including the complex area of continuing healthcare and NHS commissioning. I also advise regulatory clients in the health and social care setting. This gives me the opportunity to see things from both a provider of care and regulator of care perspective.

Alison Maw  
Senior Solicitor  
I work within our health team supporting health clients on a wide range of contentious and non-contentious matters, including disputes in relation to NHS Continuing Healthcare for Adults and NHS Continuing Care for Children and Young People. I regularly advise on primary health need disputes and requests for retrospective assessments of CHC eligibility.

Laura Jolley  
Senior Solicitor  
I am a solicitor working in the ever changing but very interesting health sector. I work with all types of health bodies undertaking a wide variety of contentious matters such as inquests, capacity and consent queries, mental health issues and claims made against trusts. I also deal with many queries relating to NHS continuing healthcare, and have defended NHS bodies when judicial review proceedings have commenced.

Emily Brown  
Solicitor  
I am a solicitor working within our health team. My work focuses on the non-contentious side of health sector work, advising on a variety of commercial matters and also NHS continuing healthcare issues. Before the recent reorganisation of the NHS, I supported the East of England SHA at monthly NHS Continuing Healthcare leads meeting: providing legal advice at this forum established to assist local PCT leads in CHC. I also supported a local PCT redress panel at monthly meetings where NHS CHC redress cases were discussed and claims agreed. In the new commissioning arena, I have continued to support the new CCGs and CSUs on such matters.